

QUALITY POLICY

Mission statement

Logic Cranes are committed to

- Ensuring this policy supports the strategic direction of the Company
- Meeting all customer requirements at all levels and increasing customer satisfaction through the continual measurement, review and improvement of our products, services, and the effectiveness of the quality management system

Objectives and strategies

Logic Cranes are committed to providing a framework for establishing specific quality objectives, and provides direction for the continual improvement effort. Quality objectives are established to support and implement the quality policy and continual improvement. The objectives are

- Develop and maintain the processes needed to produce a level of project management of a consistent standard of quality and at competitive cost
- To foster good relationships with clients by effective communications with clients and encouraging feedback.
- To continually improve the effectiveness of the Integrated Management System.
- To facilitate the development of Quality Objectives
- To document and measure quality objectives and targets through internal audit and management review.
- To deliver goods and services in accordance with the specifications and requirements of our clients.
- That every employee constantly aims to improve the overall quality of Company products and services.

Scope

This policy applies to:

- All employees at Logic Cranes, who are individually responsible for the quality of their work, resulting in a continually improving working environment for all

Responsibility

Employees are encouraged to:

- Understand this policy and seek clarification from management where required
- Consider this policy while completing work-related duties and at any time while representing Logic Cranes Support fellow employees in their awareness of this policy
- Support and contribute to Logic Cranes aim of achieving quality objectives set and continual improvement
- Acting in accordance with Quality policies and procedures at all times

Managers have a responsibility to:

- Implementation of all approved Quality policies and procedures
- Adhere to all Compliance Obligations and relevant industry standards;
- Establishing measurable objectives and targets to ensure continued improvement of the delivery of quality products and services.
- Encouraging consultation and co-operation between interested parties in matters which may affect or impact on quality
- Allocation of adequate resources to meet the company's quality commitments

Communication

Logic Cranes will ensure that:

- All employees receive a copy of this policy during the induction process
- This policy is easily accessible by all members of the organisation
- Employees are informed when a particular activity aligns with this policy
- Employees are empowered to actively contribute and provide feedback to this policy
- Employees are notified of all changes to this policy.

Monitoring and review


Logic Cranes will review this policy twelve months after implementation and annually thereafter. Effectiveness of the policy will be assessed through:

- The application of a systematic approach to identifying, assessing and controlling quality objectives;
- A customer complaints procedure
- Facilitating continuous improvement through periodic review of objectives and performance measures,
- Systems, practices and procedures to ensure their continued effectiveness and relevance.
- Training and development for our employees
- Regular audit of our internal processes
- Management reviews of audit results, customer, employee and management feedback and complaints
- Review of the policy by the Management Team to determine if objectives have been met

Managing Directors Commitment

As Managing Director, I confirm my personal commitment to this Policy and rely on the involvement of all Logic Cranes employees, subcontractors and visitors.

Managing Director: David Edgar

Signature: 

Date: 1/12/2021

Date of next review: 1/12/2022